JSTOR Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: JSTOR

Report Date: December 2025

Product Description: JSTOR (jstor.org) provides access to more than 12 million academic journal articles, books, images, and primary sources in 75 disciplines.

Contact Information: support@jstor.org

Notes: ITHAKA is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that our services comply with web accessibility guidelines. Due to the scale and complex nature of the JSTOR platform and content, this is an ongoing effort.

We have evaluated the JSTOR.org platform on the basis of and with a focus on its core functionality. Core functionality is defined here as consuming, downloading, browsing, and searching for content on JSTOR. We have also evaluated the Support and About pages. Text Analyzer and the Understanding Series are not included in this report.

This report distinguishes between the accessibility of the JSTOR platform interface and the accessibility of content hosted within JSTOR collections. While JSTOR will remediate accessibility issues in hosted files to the extent possible through its automated reprocessing workflow—such as recapturing OCR and applying tagging and reading order using Adobe Acrobat's auto-tag feature—many issues, including those that require changes to the original design or source (e.g., reliance on color alone, missing alternative text, or inadequate contrast), remain the responsibility of the original content creators. As such, the accessibility of hosted content may vary and cannot be fully guaranteed by the platform. Accordingly, conformance levels for content are generally reported as "Partially Supports" to reflect this variability.

On the JSTOR platform, there are many types of scholarly content (collectively referred to as "Content") that is made available:

- "JSTOR Collection" includes Books, JSTOR Archive Collections Content and Primary Source Materials.
- "Open JSTOR Collection" includes Early Journal Content, Open Access Content, and Reveal Digital Content.
- "Artstor Content" includes Artstor Collection and Open Artstor Collection.
- "Shared Collection" includes user-contributed content including images, videos, audio files, texts, cataloging information, and graphics.

The "Shared Collection" contains content that is freely accessible by anyone; no subscription or login is required. A companion service, JSTOR Digital Stewardship Services, allows users to publish collections of content to the JSTOR platform. These user-contributed collections may be added at any time and it is not possible for JSTOR to know what this content will be. We cannot guarantee the accessibility of this uncontrolled content and is not included in this report.

Additional information can be found on our Accessibility policies page.

Please note: Components from JSTOR's design system, Pharos, use custom web components that utilize the shadow root DOM. These components are used to create the UI elements on JSTOR.org. Some automated testing tools, including WAVE by WebAIM, currently cannot interpret the shadow root DOM and may show that there are errors on the platform (such as headings not appearing or being out of order). However, we have verified by using assistive technologies that these elements are behaving as expected.

Evaluation Methods Used: MacOS - VoiceOver + Safari/Chrome/Firefox, Windows - NVDA & JAWS 2023 + Chromium Edge/Firefox, Color Contrast Analyzer Tool, axe DevTools, text spacing bookmarklet, and using keyboard only.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.2](#)	Level A (Yes) Level AA (Yes) Level AAA (No)
[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	(Yes)
[EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](#) *AND* [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](#)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web and Sections 10.1-10.4 of Chapter 10 - Non-Web documents
- Revised Section 508: Chapter 5 – 501.1 Scope.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) Revised Section 508 • 501 (Web)	Web: Supports JSTOR Collection: Partially Supports Open JSTOR Collection: Partially Supports Artstor Content: Partially Supports	Web: All meaningful images within the JSTOR interface (e.g., icons, logos, UI elements) include appropriate text alternatives, confirmed through screen reader testing. Content: High-resolution images within Artstor and some PDFs from publishers may not consistently include descriptive alternative text beyond basic metadata (e.g., title, creator, description). Accessibility of hosted content therefore varies (see Notes section at start of document). **Additional Note**: JSTOR is actively exploring platform-level approaches to improve the availability of alternative text for hosted content including automated and on-demand workflows. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) Revised Section 508 • 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Partially Supports	Web: The JSTOR interface itself does not have audio-only or video-only media. Content: Some hosted media is provided by Artstor contributors. Where audio-only content is present without transcripts, JSTOR adds machine-generated transcripts. Accuracy may vary, and accessibility of hosted media cannot be guaranteed (see Notes section).
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web)	Web: Not Applicable JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Partially Supports	Web: The JSTOR interface does not have any synchronized media presentations. The Support site has videos on how to use JSTOR. These

● 10.1.2.2 (Non-web document) Revised Section 508 ● 501 (Web)		videos are hosted through YouTube, which provides auto-generated captions. Content: Hosted video content may not include captions provided by Artstor contributors. Where missing, JSTOR supplies machine-generated captions. Caption quality and accuracy may vary, and accessibility of hosted media cannot be guaranteed (see Notes section).
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Not Applicable JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Partially Supports	Web: The JSTOR interface itself does not have any synchronized media. The video content for the Support site has content hosted on YouTube and does not convey any information visually that is not also conveyed by the audio track of the videos. Content: Artstor video content may contain visual information without audio descriptions. The platform does not currently have the ability to add additional audio description tracks. Some contributors have uploaded supplemental information, such as transcripts, that are linked from the item's detail page. Accessibility of hosted media therefore varies (see Notes section).
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Partially Supports JSTOR Collection: Partially Supports Open JSTOR Collection: Partially Supports Artstor Content: Partially Supports	Web: Most content uses semantic markup to convey information and structure. Some issues remain, such as inconsistent heading order in certain areas of the interface. Content: Some PDFs within the JSTOR & Open JSTOR Collection may not consistently include proper semantic markup for headings, lists, or tables. Metadata fields for images and artifacts are programmatically associated where possible, but consistency may vary across contributed

		records. Accessibility of hosted content therefore varies (see Notes section at start of document).
		Additional Note: JSTOR is actively exploring platform-level approaches to improve the availability of structural information (such as tags for headings, lists, and tables) within hosted content, including automated and on-demand workflows. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary.

1.3.2 Meaningful Sequence (Level A)
    Also applies to:
    EN 301 549 Criteria
        ● 9.1.3.2 (Web)
        ● 10.1.3.2 (Non-web document)
    Revised Section 508
        ● 501 (Web
	Web: Supports
	JSTOR Collection: Partially Supports
	Open JSTOR Collection: Partially Supports
	Artstor Content: Partially Supports
		Web: The sequence of content on JSTOR does not affect its meaning and is encoded in a logical and straightforward way where it does. Support for this criterion was validated through screen reader use of the pages on JSTOR to identify whether the order of the page's structured sequence caused content to be out of context.
		
		Content: In most cases, the sequence of text within hosted Content is meaningful, however in some cases PDFs that have been OCR'd may have difficulty with content that is presented in two columns on the same page and not properly tagged.
		
		Additional Note: JSTOR is actively exploring platform-level approaches to improve the reading order within hosted content, including automated and on-demand workflows. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary.

1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: JSTOR does not use sensory characteristics of interactive elements as part of instruction. This criterion was verified by navigating through the interactive elements and forms on the site, with a screen reader enabled. Content: This criterion applies only to the platform interface and not to hosted documents.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Partially Supports Open JSTOR Collection: Partially Supports Artstor Content: Partially Supports	Web: The JSTOR platform does not rely on color alone to convey meaning. Textual or additional visual indicators are provided wherever color is used to indicate information, actions, or states. Content: Contributed PDFs and other hosted documents may use color as the only means of conveying information (e.g., in charts or links). These issues generally require changes to the source files by the original content creators. Accessibility of hosted content therefore varies (see Notes section).
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: When audio files are present, they do not play automatically. This was validated by navigating to the pages where the audio and video content occurs and confirming files do not automatically play. Content: This criterion applies only to the platform interface and not to hosted documents.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) Revised Section 508	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: Support for keyboard accessibility of JSTOR was validated by keyboard-only navigation of the site. Keyboard functionality on all interactive UI elements has also been verified.

● 501 (Web)		Content: This criterion applies only to the platform interface and not to hosted documents.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: All elements can be entered and exited via the use of a keyboard. Pages are coded to allow the user to move browser focus from one interactive element to another, verified through testing with keyboard-only navigation of the site. Content: This criterion applies only to the platform interface and not to hosted documents.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) Revised Section 508 – Does not apply	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: Keyboard shortcuts are only used in the item viewer on pages such as Journal Article detail and in the Workspace. There is no way of turning them off or remapping them. They are only activated when the user has focus within the item viewer. Content: This criterion applies only to the platform interface and not to hosted documents.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: There are no timeouts used within JSTOR. Users can control when content changes, including "automatic" rotators and change confirmation messages. Content: This criterion applies only to the platform interface and not to hosted documents.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: The audio and video files do not play automatically, and there is no scrolling or blinking content within JSTOR. Content: This criterion applies only to the platform interface and not to hosted documents.

2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Supports	Web: The JSTOR platform itself does not contain any flashing content. Content: Artstor does not contain or display any content that flashes more than three times in any one second period, nor does it include visual elements that could trigger photosensitive reactions.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.1 (Web) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: The JSTOR platform provides a "skip to main content" link and other mechanisms to bypass repetitive navigation. Support was confirmed through keyboard-only testing. Content: This criterion applies only to the platform interface and not to hosted documents.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Supports JSTOR Collection: Partially Supports Open JSTOR Collection: Supports Artstor Content: Not Applicable	Web: The titles of web pages on the JSTOR interface are meaningful and clear. Support for this criterion was validated by manually checking the title of pages, modals, and frames on the site. Content: Some contributed PDFs or books may not have appropriate title metadata set (e.g., only filename). Accessibility of hosted content therefore varies (see Notes section). **Additional Note:** JSTOR is actively exploring platform-level approaches to improve the availability of document titles and metadata within hosted content, including automated and on-demand workflows. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary.

2.4.3 Focus Order (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.3 (Web)
    ● 10.2.4.3 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: Keyboard focus follows an intuitive and logical order. Meaningful sequence of focus order is preserved when using keyboard-only navigation.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.4 (Web)
    ● 10.2.4.4 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Partially Supports
	Open JSTOR Collection: Partially Supports
	Artstor Content: Partially Supports
		Web: Links are programmatically discernible and meaningful in context. Support for this was validated by navigating through the site while using a screen reader to identify if the meaning of the links could be identified within its context on the page.
		
		Content: In some rare instances, publishers may include links to external material and these may or may not include descriptive link text. Accessibility of hosted content therefore varies (see Notes section)
		
		Additional Note: JSTOR is actively exploring platform-level approaches to improve the availability of descriptive link text within hosted content, including automated and on-demand workflows. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary.

2.5.1 Pointer Gestures (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.1 (Web)
    ● 10.2.5.1 (Non-web document)
Revised Section 508 – Does not apply
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: No functionality requires multipoint or path-based gestures on the site. This was verified through navigating the site with only one cursor.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.2 (Web)
    ● 10.2.5.2 (Non-web document)
Revised Section 508 – Does not apply
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: When users click, tap, or press on an interactive element, they can cancel the action by moving their cursor away from the element before finishing the click, tap, or press action. This was validated by interacting with each interactive element on the site using a single pointer.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

2.5.3 Label in Name (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.3 (Web)
    ● 10.2.5.3 (Non-web document)
Revised Section 508 – Does not apply
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: User interface elements that have labels with text have a name that contains the text that is presented visually. This was validated by reviewing the calculated names of interactive elements that have a visual label.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

2.5.4 Motion Actuation (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.4 (Web)
    ● 10.2.5.4 (Non-web document)
Revised Section 508 – Does not apply
	Web: Not Applicable
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: Motion is not required for any functionality on JSTOR.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

3.1.1 Language of Page (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.1.1 (Web)
    ● 10.3.1.1 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Partially Supports
	Open JSTOR Collection: Partially Supports
	Artstor Content: Partially Supports
		Web: Each page within JSTOR has the language attribute set to lang="en". Manual code inspection was performed to verify the presence of the language attribute on the pages of the JSTOR site.
		
		Content: Some publisher-contributed PDF content may not have its language identified or set appropriately.
		
		Additional Note: JSTOR is actively exploring platform-level approaches to improve language

		identification metadata for hosted content, including automated and on-demand workflows. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary.

3.2.1 On Focus (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.1 (Web)
    ● 10.3.2.1 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: The JSTOR interface does not trigger changes when elements of the page receive focus. The level of support for this was validated by navigating with keyboard-only through the site to identify if any changes occurred when an interactive control received focus.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.2 (Web)
    ● 10.3.2.2 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: The JSTOR interface does not automatically cause a change of context on input. The interface changes only when a user has performed an action meant to change the context. Testing for this was performed by navigating with keyboard-only and activating input fields to assess if there is a context change.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: Each page of JSTOR has a footer with navigation links to our Support pages where users can contact us for help. Content: This criterion applies only to the platform interface and not to hosted documents.
3.3.1 Error Identification (Level A) Also applies to:	Web: Supports JSTOR Collection: Not Applicable	Web: JSTOR strives to make errors clear and easily correctable by providing an indication of the

EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) Revised Section 508 • 501 (Web)	Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	error and a method for its resolution to the user. The level of support for this criterion was validated by evaluating the error messages produced through purposefully creating errors, both with and without a screen reader. Content: This criterion applies only to the platform interface and not to hosted documents.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) Revised Section 508 • 501 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: JSTOR strives to make action and input requirements easily understandable by providing clear labeling on forms, buttons, and other interactive elements, as well as contextual instructions on forms. Manual code inspection was used to verify the presence of labels on elements and forms. Testing with screen readers was used to verify that visual instructions on forms were also available to assistive technology. Content: This criterion applies only to the platform interface and not to hosted documents.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: The JSTOR interface does not require users to input information that was previously entered in the same workflow or process. Content: This criterion applies only to the platform interface and not to hosted documents.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web)	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata. Content: This criterion applies only to the platform interface and not to hosted documents.

● 10.4.1.1 (Non-web document) Revised Section 508 ● 501 (Web)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) Revised Section 508 ● 501 (Web)	Web: Partially Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: Where appropriate, elements on JSTOR are encoded with a name, role, and value that give the user an indication of their function, as well as any additional options provided by them. Support for this criterion was validated through a mix of manual code inspection and evaluating the interactive elements of the site with a screen reader. There are known issues such as: - The Search form that appears on the homepage and in the header on subsequent pages acts as a combobox with a list popup, this role and association is not conveyed correctly. Remediation is expected within Q1 2026. Content: This criterion applies only to the platform interface and not to hosted documents.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
EN 301 549 Criteria
  ● 9.1.2.4 (Web)
  ● 10.1.2.4 (Non-web document)
Revised Section 508
  ● 501 (Web)
	Web: Not Applicable
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: JSTOR does not host any live media content.
		
		Content: JSTOR does not host any live media content.

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
EN 301 549 Criteria
  ● 9.1.2.5 (Web)
  ● 10.1.2.5 (Non-web document)
Revised Section 508
  ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Partially Supports
		Web: The JSTOR interface itself does not have any synchronized media. The video content for the Support site has content hosted on YouTube and does not convey any information visually that is not also conveyed by the audio track of the videos.
		
		Content: Video content provided by Artstor contributors may not include audio descriptions. Some descriptions may be provided in metadata, but the platform cannot currently add description tracks. Accessibility of hosted media therefore varies (see Notes section).

1.3.4 Orientation (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
  ● 9.1.3.4 (Web)
  ● 10.1.3.4 (Non-web document)
Revised Section 508 – Does not apply
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: Content is not restricted to a single display orientation on JSTOR. This was verified by testing different orientations on a mobile device.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   ● 9.1.3.5 (Web)
   ● 10.1.3.5 (Non-web document)
Revised Section 508 – Does not apply
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: Common input fields (e.g., email, password) are programmatically identifiable using the appropriate autocomplete attributes. There are known issues with some password managers due to the use of custom web components and shadow DOM, and workarounds are being explored.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
EN 301 549 Criteria
   ● 9.1.4.3 (Web)
   ● 10.1.4.3 (Non-web document)
Revised Section 508
   ● 501 (Web)
	Web: Supports
	JSTOR Collection: Partially Supports
	Open JSTOR Collection: Partially Supports
	Artstor Content: Partially Supports
		Web: The JSTOR interface meets contrast guidelines, verified through manual testing.
		
		Content: Some hosted documents may not meet minimum contrast requirements for text against background colors. Accessibility of hosted content therefore varies (see Notes section).

1.4.4 Resize text (Level AA)
Also applies to:
EN 301 549 Criteria
   ● 9.1.4.4 (Web)
   ● 10.1.4.4 (Non-web document)
Revised Section 508
   ● 501 (Web)
	Web: Supports
	JSTOR Collection: Does Not Support
	Open JSTOR Collection: Does Not Support
	Artstor Content: Does Not Support
		Web: The JSTOR interface supports text resizing up to 200% without loss of content or functionality.
		
		Content: Scanned and image-based PDFs do not support text resizing. Users may export text into other formats for adjustment. Accessibility of hosted content therefore varies (see Notes section).
		
		Additional Note: JSTOR is actively exploring platform-level approaches to improve access to resizable text for hosted content, including the availability of alternative formats and text-based representations. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary.

| 1.4.5 Images of Text (Level AA)
Also applies to:
EN 301 549 Criteria
• 9.1.4.5 (Web)
• 10.1.4.5 (Non-web document)
Revised Section 508
• 501 (Web) | Web: Supports
JSTOR Collection: Partially Supports
Open JSTOR Collection: Partially Supports
Artstor Content: Partially Supports | Web: On the JSTOR interface, images of text are not used where the same visual presentation can be achieved using text alone. This was verified through review of interface imagery across the site.

Content: Some contributed content includes images of text that are essential to the material (e.g., historical documents, manuscripts). In some cases, text alternatives such as transcripts or descriptive metadata are provided, but coverage is inconsistent. Accessibility of hosted content therefore varies (see Notes section at the start of the document).

Additional Note: JSTOR is actively exploring platform-level approaches to improve the availability of transcripts and descriptive alternative text for hosted content, including automated and on-demand workflows. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary. |

| 1.4.10 Reflow (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.10 (Web)
    ● 10.1.4.10 (Non-web document)
Revised Section 508 – Does not apply | Web: Supports
JSTOR Collection: Does Not Support
Open JSTOR Collection: Does Not Support
Artstor Content: Does Not Support | Web: The JSTOR platform is presented without any loss of information or functionality when vertically scrolling content at a width of 320px or horizontally scrolling content at a height of 256px. This was validated by testing different screen widths using Chrome's mobile device emulator.

Content: Many hosted PDFs are fixed-layout (including scanned or image-based documents) and do not support reflow. Users may export text into alternative formats for reflow. Accessibility of hosted content therefore varies (see Notes section).

Additional Note: JSTOR is actively exploring platform-level approaches to improve access to reflowable text for hosted content, including the availability of alternative formats and text-based representations. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary. |
| 1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.11 (Web)
    ● 10.1.4.11 (Non-web document)
Revised Section 508 – Does not apply | Web: Supports
JSTOR Collection: Not Applicable
Open JSTOR Collection: Not Applicable
Artstor Content: Not Applicable | Web: User interface components and graphical elements on JSTOR have at least a 3:1 contrast against the adjacent colors. This was confirmed using the Color Contrast Analyzer tool.

Content: This criterion applies only to the platform interface and not to hosted documents. |

1.4.12 Text Spacing (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.12 (Web)
    ● 10.1.4.12 (Non-web document)
Revised Section 508 – Does not apply
	Web: Supports
	JSTOR Collection: Does Not Support
	Open JSTOR Collection: Does Not Support
	Artstor Content: Does Not Support
		Web: In most cases, there was no loss of functionality on JSTOR when setting the text style properties to those dictated in the guideline. This was verified using a text-spacing bookmarklet and visually inspecting each page.
		
		Content: Scanned and image-based PDFs do not support changes to text spacing. Users may export text into other formats for adjustment. Accessibility of hosted content therefore varies (see Notes section).

1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.13 (Web)
    ● 10.1.4.13 (Non-web document)
Revised Section 508 – Does not apply
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: All content that appears on hover or focus on JSTOR are dismissible, hoverable, and persistent by the user. This was verified by interacting with components on the site where additional content appears on hover or keyboard focus.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

2.4.5 Multiple Ways (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.5 (Web)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: JSTOR is encoded to support breadcrumb and contextual navigation to help users orient themselves. Pages on the site were checked to verify that they had navigation that would allow the user to proceed further and that users don't land on an orphaned page. There is more than one way to locate every page on the site except for:
		    ● Subject pages can only be navigated to from the Browse by subject page
		    ● Contact us - Students
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

2.4.6 Headings and Labels (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.6 (Web)
    ● 10.2.4.6 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Partially Supports
	Open JSTOR Collection: Partially Supports
	Artstor Content: Partially Supports
		Web: Manual code inspection, WebAim's WAVE tool, use of a screen reader, and keyboard-only navigation of the site were used to verify that headings were properly utilized to give appropriate structure to the pages on JSTOR, and that labels for interactive elements and form fields were provided.
		
		Content: For hosted content supplied by publishers or other contributors, headings and document structure are the responsibility of the content provider. JSTOR encourages and provides guidance to partners on accessible content preparation, but not all contributed materials meet this requirement

2.4.7 Focus Visible (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.7 (Web)
    ● 10.2.4.7 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: It is visually apparent which page element has the current keyboard focus on JSTOR. JSTOR utilizes the browser-provided focus indicator to allow the user to understand current page focus. This was validated by testing with keyboard-only navigation on JSTOR's pages and modals.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: There are no instances where focus indication is obscured and the user is not able to reposition the content. There is a cookie banner that appears on a users first visit to the site, however it's placed as the first focusable content and is dismissible. Content: This criterion applies only to the platform interface and not to hosted documents.

2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: There is no dragging functionality that can't also be performed in some other way, such as an additional button that enables the reordering of items in a list. Content: This criterion applies only to the platform interface and not to hosted documents.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	Web: This is met by ensuring that all interactive elements, such as links and buttons, have a target size of at least 24x24 pixels. This was confirmed through manual testing using a browser favlet that changes the cursor to a 24x24 pixel shape, allowing for precise overlay and measurement of interface items. Additionally, the design system, Pharos, incorporates these standards into its components, ensuring consistency and accessibility across the platform. Content: This criterion applies only to the platform interface and not to hosted documents.

| 3.1.2 Language of Parts (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.1.2 (Web)
    ● 10.3.1.2 (Non-web document)
Revised Section 508
    ● 501 (Web) | Web: Partially Supports
JSTOR Collection: Partially Supports
Open JSTOR Collection: Partially Supports
Artstor Content: Partially Supports | Web: The primary language of the JSTOR interface is English and is programmatically identified as such, verified through manual code inspection. Portions of non-English text, such as content titles or metadata supplied in other languages, are not consistently marked with language attributes and may therefore be announced as English by assistive technologies.

Content: Contributed PDFs and other documents may not include correct language identification for parts of text. Accessibility of hosted content therefore varies (see Notes section).

Additional Note: JSTOR is actively exploring platform-level approaches to improve inline language identification for hosted content, including automated and on-demand workflows. Initial improvements are anticipated no earlier than April 2026. Until such enhancements are available, the accessibility of third-party content may vary. |
| 3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.3 (Web)
Revised Section 508
    ● 501 (Web) | Web: Supports
JSTOR Collection: Not Applicable
Open JSTOR Collection: Not Applicable
Artstor Content: Not Applicable | Web: Navigation links that are repeated on web pages do not change order when navigating through the site. This was verified by checking the navigational elements provided on all the pages of JSTOR.

Content: This criterion applies only to the platform interface and not to hosted documents. |

3.2.4 Consistent Identification (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.4 (Web)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: Interactive elements on JSTOR that perform the same function are consistently identified within sets of pages on the site. This was verified by navigating through the site using keyboard and screen reader.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

3.3.3 Error Suggestion (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.3 (Web)
    ● 10.3.3.3 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: Errors in the JSTOR interface are identified clearly and suggestions are identified for correction. This was tested by purposefully creating errors to examine the messaging provided to the user to correct the error.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.4 (Web)
    ● 10.3.3.4 (Non-web document)
Revised Section 508
    ● 501 (Web)
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: Data entered by the user is checked for input errors and the user is given an opportunity to correct those errors. When a user is purchasing an article, issue, or JPASS plan, they will be redirected to PayPal and then brought back to the JSTOR site, where they will receive a final confirmation before submitting a purchase.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)
  EN 301 549 Criteria – Does not apply
  Revised Section 508 – Does not apply
	Web: Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: There are a number of ways to authenticate on the JSTOR platform that do not require a cognitive test (ie. remembering passwords), Single Sign On with Google and Microsoft, International access methods (SAML, Proxies, IP) and have plans to experiment with a magic link via email method.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

4.1.3 Status Messages (Level AA 2.1 and 2.2)
  Also applies to:
  EN 301 549 Criteria
  ● 9.4.1.3 (Web)
  ● 10.4.1.3 (Non-web document)
  Revised Section 508 – Does not apply
	Web: Partially Supports
	JSTOR Collection: Not Applicable
	Open JSTOR Collection: Not Applicable
	Artstor Content: Not Applicable
		Web: Most status messages on JSTOR can be detected and presented to the user by assistive technologies. This was verified by reviewing status messages on the site and using VoiceOver to listen to the programmatically associated information.
		
		There are instances on the Search Results and Workspace pages where interaction with the checkbox fields change the context of the page but do not announce this change programmatically.
		
		The Search form that appears on the homepage and in the header on subsequent pages has dynamic content that appears as a user enters content that is not announced programmatically.
		
		Remediation work is planned in Q1 2026 to improve programmatic announcement of these dynamic changes.
		
		Content: This criterion applies only to the platform interface and not to hosted documents.

Revised Section 508 Report

Notes:

Chapter 3: **Functional Performance Criteria** (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Supports JSTOR Collection: Partially Supports Open JSTOR Collection: Partially Supports Artstor Content: Partially Supports	JSTOR uses standard HTML and WAI-ARIA attributes to describe and operate the user interface elements to assistive technologies. Images that are part of the JSTOR interface have a text alternative. PDFs provided by publishers are provided as-is without any additional tagging. Some of these documents may not be properly tagged for use by screen readers. This content is unstructured and images do not have alternative text. If users require an accessible PDF, JSTOR can request reprocessing of the PDF content. This automated process involves recapturing the OCR and applying tagging and reading order using an automated process in Adobe. This process typically takes a minimum of three business days. Manual tagging services are not currently available. See Support for Content Accessibility for more information.

Criteria	Conformance Level	Remarks and Explanations
		JSTOR also contains high-resolution images for education and research contributed through Artstor. Many of the images depict art, architecture, and the natural sciences, and are intended to create a specific sensory experience in a way that words cannot fully capture. The quality of the text alternatives will vary, depending on the contributing source. All images have informational text alternatives (usually, a "title" and "creator") that conveys descriptive information about the image. Some images have additional descriptive text (e.g. a "description" metadata field); however, we cannot guarantee that all images have been given descriptive alt text. There are a limited number of videos that are part of the Artstor collection that may contain information transmitted visually without accompanying audio descriptions or ability to turn audio descriptions on or off.
302.2 With Limited Vision	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	The JSTOR interface does not interfere with any browser settings that adjust color contrast, content size, or zoom functionality.
302.3 Without Perception of Color	Web: Supports JSTOR Collection: Supports	Users do not need to rely on their perception of color to use the JSTOR

Criteria	Conformance Level	Remarks and Explanations
	Open JSTOR Collection: Supports Artstor Content: Supports	interface. We utilize the default browser focus indicator to allow persons using a keyboard to identify their location on the page. Please see WCAG 1.4.1 for any additional remarks.
302.4 Without Hearing	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Partially Supports	The JSTOR interface itself does not depend on hearing. Within JSTOR, there may be a very limited amount of audio and video content within Artstor Content that requires user hearing to comprehend. These may contain information transmitted audibly without accompanying descriptive transcripts or captions, but if exists would be linked or listed in the descriptive metadata. Support content is on YouTube and does not convey any information visually that is not also conveyed by the audio track of the videos.
302.5 With Limited Hearing	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Partially Supports	Use of the JSTOR interface does not depend on hearing to operate or make use of the content. Within JSTOR, there may be a very limited amount of audio and video content within Artstor Content that requires user hearing to comprehend. These may contain information

Criteria	Conformance Level	Remarks and Explanations
		transmitted audibly without accompanying descriptive transcripts or captions, but if exists would be linked or listed in the descriptive metadata. Support content is on YouTube and does not convey any information visually that is not also conveyed by the audio track of the videos.
302.6 Without Speech	Web: Not Applicable JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	No part of the JSTOR interface requires user speech.
302.7 With Limited Manipulation	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	JSTOR is an online interface and device agnostic. JSTOR strives to ensure that all elements of the interface can be accessed via the use of a keyboard. The site is operable with limited reach and limited strength.
302.8 With Limited Reach and Strength	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	JSTOR is an online interface and device agnostic. JSTOR strives to ensure that all elements of the interface can be accessed via the use of a keyboard. The site is operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	JSTOR strives to support users with limited language, cognitive, and learning abilities in a variety of ways:

Criteria	Conformance Level	Remarks and Explanations
		- The interface does not contain fields that require timed reactions or any graphics or tools that may distract a user. - There are no complex, multi-stage processes inherent in the core functionality of the JSTOR site. - Consistency is provided on the JSTOR site via predictable navigation and meaningful semantic structure. - JSTOR does not interfere with any assistive technology that aids individuals with limited cognitive, language, and learning abilities. - JSTOR access is primarily IP-based for large institutions and offers browser pairing, ensuring that signing in is kept to a minimum. - The JSTOR site is written in clear, simple language with the intention of making the discovery of content easy and predictable. - Errors on the site are clearly defined and instructions for remediation are readily provided.

Chapter 4: Hardware

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 5: [Software](#)

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 6: [Support Documentation and Services](#)

Notes: We have deleted this section as JSTOR is an online web platform

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Notes:

Chapter [4: Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Supports JSTOR Collection: Partially Supports Open JSTOR Collection: Partially Supports Artstor Content: Partially Supports	JSTOR uses standard HTML and WAI-ARIA attributes to describe and operate the user interface elements to assistive technologies. Images that are part of the JSTOR interface have a text alternative. PDFs provided by publishers are provided as-is without any additional tagging. Some of these documents may not be properly tagged for use by screen readers. This content is unstructured, and images do not have alternative text. If users require an accessible PDF, JSTOR can request reprocessing of the PDF content. This automated process involves recapturing the OCR and applying tagging and reading order using an automated process in Adobe. This process typically takes a minimum of three business days. Manual tagging services are not currently available. See [Support for Content Accessibility](#) for more information.

Criteria	Conformance Level	Remarks and Explanations
		JSTOR also contains high-resolution images for education and research contributed through Artstor. Many of the images depict art, architecture, and the natural sciences, and are intended to create a specific sensory experience in a way that words cannot fully capture. The quality of the text alternatives will vary, depending on the contributing source. All images have informational text alternatives (usually, a "title" and "creator") that conveys descriptive information about the image. Some images have additional descriptive text (e.g. a "description" metadata field); however, we cannot guarantee that all images have been given descriptive alt text. There are a limited number of videos that are part of the Artstor collection that may contain information transmitted visually without accompanying audio descriptions or ability to turn audio descriptions on or off.
4.2.2 Usage with limited vision	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	The JSTOR interface does not interfere with any browser settings that adjust color contrast, content size, or zoom functionality.
4.2.3 Usage without perception of colour	Web: Supports JSTOR Collection: Supports	Users do not need to rely on their perception of color to use the JSTOR

Criteria	Conformance Level	Remarks and Explanations
	Open JSTOR Collection: Supports Artstor Content: Supports	interface. We utilize the default browser focus indicator to allow persons using a keyboard to identify their location on the page. Please see WCAG 1.4.1 for any additional remarks.
4.2.4 Usage without hearing	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Partially Supports	The JSTOR interface itself does not depend on hearing. Within JSTOR, there may be a very limited amount of audio and video content within Artstor Content that requires user hearing to comprehend. These may contain information transmitted audibly without accompanying descriptive transcripts or captions, but if exists would be linked or listed in the descriptive metadata. Support content is on YouTube and does not convey any information visually that is not also conveyed by the audio track of the videos.
4.2.5 Usage with limited hearing	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Partially Supports	Use of the JSTOR interface does not depend on hearing to operate or make use of the content. Within JSTOR, there may be a very limited amount of audio and video content within Artstor Content that requires user hearing to comprehend. These may contain information

Criteria	Conformance Level	Remarks and Explanations
		transmitted audibly without accompanying descriptive transcripts or captions, but if exists would be linked or listed in the descriptive metadata. Support content is on YouTube and does not convey any information visually that is not also conveyed by the audio track of the videos.
4.2.6 Usage with no or limited vocal capability	Web: Not Applicable JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Not Applicable	No part of the JSTOR interface requires user speech.
4.2.7 Usage with limited manipulation or strength	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	JSTOR supports standard input mechanisms such as keyboards and pointing devices. There are no aspects of the site that require fine motor control or the operation of more than one control at the same time.
4.2.8 Usage with limited reach	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	JSTOR is an online interface and device agnostic. JSTOR strives to ensure that all elements of the interface can be accessed via the use of a keyboard. The site is operable with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Web: Supports JSTOR Collection: Not Applicable Open JSTOR Collection: Not Applicable Artstor Content: Supports	The JSTOR platform itself does not have any content that would trigger seizures. Artstor does not contain or display any content that flashes more than three times in any one second period, nor does it include visual

Criteria	Conformance Level	Remarks and Explanations
		elements that could trigger photosensitive reactions.
4.2.10 Usage with limited cognition, language or learning	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	JSTOR support contains instructions and videos on how to use the JSTOR platform. Every effort has been made to ensure use of plain language when necessary.
4.2.11 Privacy	Web: Supports JSTOR Collection: Supports Open JSTOR Collection: Supports Artstor Content: Supports	There are no features on the JSTOR platform that are provided for accessibility that impact a users privacy.

Chapter 5: Generic Requirements

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 6: ICT with Two-Way Voice Communication

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	Hosted video content may not include captions provided by Artstor contributors. Where missing, JSTOR supplies machine-generated captions.

Criteria	Conformance Level	Remarks and Explanations
		The Support site has videos on how to use JSTOR. These videos are hosted through YouTube, which provides auto-generated captions.
7.1.2 Captioning synchronization	Supports	Video content with synchronized audio hosted on JSTOR has had captions machine generated and are displayed at the relevant timestamp.
7.1.3 Preservation of captioning	Supports	Video content with synchronized audio hosted on JSTOR preserves caption data that is consistent with clauses 7.1.1 and 7.1.2.
7.1.4 Captions characteristics	Does Not Support	Video content with synchronized audio hosted on JSTOR does not allow users to adapt or change the display of captions.
7.1.5 Spoken subtitles	Does Not Support	Video content with synchronized audio hosted on JSTOR does not have a mode of operation to provide spoken output of the captions.
7.2.1 Audio description playback	Does Not Support	Video content with synchronized audio hosted on JSTOR does not currently provide a mechanism to select and play audio descriptions.
7.2.2 Audio description synchronization	Does Not Support	Video content with synchronized audio hosted on JSTOR does not

Criteria	Conformance Level	Remarks and Explanations
		currently provide a mechanism to select and play audio descriptions.
7.2.3 Preservation of audio description	Does Not Support	Video content with synchronized audio hosted on JSTOR does not currently provide a mechanism to select and play audio descriptions.
7.3 User controls for captions and audio description	Partially Supports	Video content with synchronized audio hosted on JSTOR allows users to activate captions at the same level of interaction as the primary media controls. It does not provide the ability to activate audio descriptions.

Chapter 8: Hardware

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 9: Web

Notes: see WCAG 2.x section

Chapter 10: Non-Web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Does Not Support	
10.6 Audio description timing	Does Not Support	

Chapter 11: Software

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 12: Documentation and Support Services

Notes: We have deleted this section as JSTOR is an online web platform

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: We have deleted this section as JSTOR is an online web platform

Legal Disclaimer

The information above describes the named product's ability to support the applicable Standards and Guidelines, subject to JSTOR's interpretation of those standards and the remarks in this document. This document addresses the named product only, as of the report date. For more information regarding the accessibility status of this product or other JSTOR products, please contact support@jstor.org.

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